



HILLINGDON  
LONDON

**LB Hillingdon Hospitality Sector - Business Needs Consultation (ends 31 March 2021)**

Guidance published by the Government 22 February 2021, set out a four-step roadmap, with restrictions starting to lift in England from 8 March offering a route back to a more normal life.

Step 2, not before 12 April 2021 will allow hospitality venues to serve people outdoors. There will be no need for customers to order a substantial meal with alcoholic drinks and no curfew, although customers must order, eat and drink while seated ('table service')

Hillingdon Council are looking at effective ways in which the hospitality sector and in particular small independent business owner's, can best be supported to reopen offering residents a safe and enjoyable restaurant/cafe experience and contributing positively to the local economy.

Potential support includes greater flexibility to accommodate outdoor eating and especially temporary uses over the spring and summer months up to the end of September 2021.

Your assistance in completing this short questionnaire will ensure that any support is tailored specifically to meet local business demand.

Business Name:.....

Business Address.....

.....Post Code:.....

Contact Name.....

Contact daytime telephone.....

Contact email.....

Type of business i.e. cafe, pub, take-a-way, restaurant etc. ....

.....

Usual opening hours/days.....

1. Is your business already open Yes  No

If no when are you planning to reopen?.....

2. Do you already have a licence for pavement trading Yes  No

3. Are you aware of the Business & Planning Act 2020 with greater flexibility to place tables and chairs on the public highway?

Yes  No

4. Would you like a Licensing Officer to contact you with advice about this legislation and how this may benefit your business? Yes  No
5. Which of the following would be useful support for the Council to be able to offer to your business?
- a) Support to potentially maximise the extent of your evening outdoor seating if possible? Yes  No
- b) Support to help segregate/screen a seated outdoor eating area? Yes  No
- c) Provision of outdoor hand sanitisers for use within an outdoor seated area? Yes  No
6. Is your business registered with the following Council business support initiatives?
- a) Hillingdon First Card ([www.hillingdon.gov.uk/HFbusiness](http://www.hillingdon.gov.uk/HFbusiness)) Yes  No
- b) Hillingdon Business Directory ([www.hillingdon.gov.uk/businessdirectory](http://www.hillingdon.gov.uk/businessdirectory)) Yes  No
- If No would you be interested in receiving information? Yes  No
7. Any additional feedback you would like to give about support needed by the hospitality sector?

Signed:.....Date:.....

Thank you for your feedback. Forms to be returned by 31 March 2021 using the pre-paid envelope or email to [towncentres@hillington.gov.uk](mailto:towncentres@hillington.gov.uk)

For any licensing or food and safety regulations advice please contact 01895 277433 or [licensing@hillington.gov.uk](mailto:licensing@hillington.gov.uk)